Team	Date	Version

#### Data and infrastructure

What internal and external data is required to deliver our value propositions?
How do we manage the data and what infrastructure is required?

#### Operating model

What internal capabilities are required to deliver our value propositions?
How do we set up our Open Banking product development and product management?

What parts of the value chain do we own?

#### Key customer segments

Who are our internal and external key customers? What are their needs or jobs-to-be-done that we serve?

### Value propositions

How does our Open Banking proposition create value to our internal and external key customers? What are the products and services we offer to each customer segment?

### **Objectives**

What are key business and customer objectives?
How do we measure success?
What are the key metrics?

## Governance, risk and Monetisation

What are the major revenue and cost drivers? What are the key monetisation models of our Open Banking products and services?

# compliance What are the key implications to our GRC m

What are the key implications to our GRC models? How do we monitor our own and third party activities?

#### External enablers

What parts of the value chain do we outsource?
What external capabilities or resources are required to deliver our value propositions?

## Ecosystem

What banking and non-banking ecosystems will we participate in? Who are our key co-creation, distribution or marketing partners? What are our key channels?